



Starlight Cabin Hot Tub Safety Agreement

The hot tub is a pleasurable and relaxing experience. However for your safety and enjoyment there are strict rules and guidelines that must be adhered to when using the hot tub. This is an important health and safety legal requirement for hot tubs used in a commercial environment.

- The signatory is responsible for making sure that all members of their party and their guests are aware of and strictly adhere to the guidelines.
- The hot tub may not be up to operating temperature on your arrival due to the water being changed. This can take up to 8 hours especially in winter months. No refund will be made should this occur.
- Do not press multiple buttons simultaneously or in quick succession. Doing this will cause the hot tub to go into sleep mode and the hot tub WILL cool down and it can take up to 8 hours to get back up to temperature.
- The hot tub seats a maximum of 4 people. If more than 4 people use the hot tub and/or the water needs topping up it will take 8 hours to heat back up to a usable temperature.
- Risk to children: extreme caution must be exercised to prevent unauthorized access by under age children. The hot tub cover must remain closed at all times unless a responsible adult is present.
- No children under the age of 5 years are permitted in the hot tub as they cannot regulate their body temperatures suitably.
- Children between the ages of 5-16 must be supervised by an adult and the temperature should be lowered.
- Take care on the decking as water from the hot tub can cause it to be slippery. Make sure everyone takes care entering and leaving the hot tub.
- Under no circumstances remove the operating panel on the hot tub.
- Do not jump or slide into the hot tub.
- People with infectious diseases should not use the hot tub.
- Remove all jewellery before entering the hot tub.
- Keep all loose articles of clothing away from rotating jets and other moving components.
- Make sure fake tan is removed before using the hot tub as this reacts to the chemicals and reduces the effectiveness of the sanitizer which

disinfects the water. It also colours the water and marks the waterline of the hot tub.

- Do not stand or sit on the hot tub cover.
- Do not use drugs, alcohol or medication before or during hot tub use as this may lead to a danger of drowning.
- Persons using medication should consult their doctor before using the tub. Some medication may cause drowsiness. Do not use the hot tub if your medication induces drowsiness, affects your heart rate, blood pressure or circulation.
- Pregnant women, persons suffering from obesity, heart disease, low or high blood pressure, circulatory problems or diabetes should consult their doctor before using the hot tub.
- Prolonged immersion in hot water can result in hypothermia – a dangerous condition that occurs when the internal body temperature exceeds 37 degrees centigrade. Symptoms include unawareness of impending hazard, failure to perceive heat, failure to recognize the need to exit the tub, unconsciousness resulting in a danger of drowning. Do not stay in the hot tub for more than 20 minutes as extended exposure to chlorine can cause burns and/or skin irritations.
- Do not use the hot tub immediately after strenuous exercise or a large meal.
- Test the water with your hand before entering the hot tub to make sure it is comfortable.
- Always put the cover over the hot tub when not in use as otherwise the water will cool down.
- Always shower before use. Perfumes, make up, hair products and fake tan can contaminate the water and you may be charged for this.
- Do not drag the vinyl cover using the cover straps; always use the handles.
- Do not attempt to open the electrical box.
- Do not use any glassware in the hot tub as broken glass in the bottom of the hot tub may be invisible and will result in injury.
- Do not allow any pets in the hot tub.
- Do not use any detergent or soaps of any kind in the hot tub.
- Do not drink the water.
- The hot tub is very deep, do not allow anyone to sleep in the hot tub.
- Never use the hot tub alone.
- If any allergic reaction occurs leave the hot tub and rinse off in the shower. If the reaction persists contact a local doctor or A&E.
- Please treat the tub as if it were your own as maintenance is very expensive.

- Any damage to the cover or hot tub will be charged for.
- Everyone using the hot tub must have their own Insurance cover prior to using the hot tub we also recommend getting liability insurance cover for the hire period.
- The lodge owners, Felmoor Leisure or Felmoor Park Ltd will not be held responsible for injury or death however caused regarding the hire/use of the hot tub.
- Liability by lodge owner, Felmoor Park Ltd or Felmoor Leisure Ltd is restricted to the amount paid for the hot tub rental. No liability will be accepted for any other costs i.e. cabin rental.

All tubs and filters have been thoroughly cleaned and disinfected after every client so that you are receiving a totally clean and fresh hot tub. However the chlorine can discolour the water but this is normal and should cause no harm. No refund will be made should you feel the tub is not clean enough or you put the hot tub into sleep or economy mode.

SUMMARY OF MAIN THINGS TO ENSURE THE PLEASURABLE USE OF THE HOT TUB

- ☐ You MUST shower before AND after using the hot tub.
- ☐ Do not stay in the hot tub for longer than 20 minutes.
- ☐ The hot tub seats a maximum of 4 persons.
- ☐ Do not submerge your head under the water or drink the water.
- ☐ Children under 5 are not allowed in the hot tub.
- ☐ Children between 5 and 16 must be supervised at all times and the temperature lowered.
- ☐ Do not use any electrical equipment in the vicinity of the hot tub area.
- ☐ Do not use soaps, shampoos or bubble bath in the hot tub.
- ☐ When not in use, replace the cover.
- ☐ Do not stand, sit, lie or jump on the cover at anytime.
- ☐ Do not jump or slide into the hot tub.
- ☐ Do not use glassware in the hot tub.
- ☐ Do not press multiple buttons simultaneously or in quick succession. Doing this will put the hot tub into sleep mode and it will cool down. If the control panel shows SL (it may look like 75/EC from outside the tub) contact the lodge maintenance team to reset.
- ☐ Please be considerate of other guests whilst using the hot tub and don't make excessive noise. The hot tub should not be used after

11pm. A bond is payable before arrival and may be retained if we receive complaints about your party.

PLEASE NOTE

The hot tub water is checked every morning and hot tubs can be emptied anytime from 8am on the morning of your departure. If you have a problem, please call 07990898372.

DISCLAIMER

Within 2 weeks of your stay please email: hottub@starlightcabin.co.uk stating that you have read and accept the above conditions, this is in accordance with our own health and safety standards and insurance requirements. Failure to confirm your agreement will result in no access being given to the property.